

Vanessa Eroraha, UX Designer

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Work History

UX Designer & Product Owner at Booz Allen Hamilton Alexandria, VA • Jul 2021 – Present

- Led UX design on an interdisciplinary team of 25 to produce a multifaceted application for the United States European Command
- Gathered complex mission requirements from various stakeholders and used iterative design to deliver a comprehensive, intuitive user experience
- Produced mockups to ideate and explore new concepts and features, and supplied detailed development specifications with HTML + CSS implementation guidance
- Presented high-fidelity designs to stakeholders to address intricate user processes, and facilitated over 10 usability-testing sessions with more than 50 users

Service Management Intern at 1901 Group Blacksburg, VA • Oct 2018 – Jan 2021

- Conceptualized, created, and published technical modules to train new hires and members of the Service Desk
- Authored standard operating procedures to manage the company's internal processes
- Maintained a database of applications used throughout the company to track various modes of access

Clearance

Top Secret / SCI Clearance U.S. Government • Nov 2022 (Active)

Certifications

UX Certificate Nielsen Norman Group • Oct 2022

Skills

Design

UI + interaction design, UX research, product design, wireframing, prototyping, information architecture, web design, branding + logo design

Tools

Adobe XD, Sketch, Adobe Illustrator, HTML + CSS, JavaScript, Angular

Education

Virginia Tech Blacksburg, VA • Aug 2017 – May 2021

- Bachelor of Science in Computer Science
- Minors in Human-Computer Interaction and Psychology